

## **Policies**

**REFUND/CANCELLATION POLICY:** A valid credit card or debit card is required to guarantee and pay for your Fearless Action Laser Tag reservation. All bookings are required to be PAID IN FULL to guarantee your reservation. There will be a \$50 cancellation fee for all parties/events canceled after payment is received. NO REFUND in the event of reservation being canceled within 5 days of your party/event. Fearless Action Laser Tag will make every effort to postpone your party/event, with no penalty, to another date should cancellation be necessary.

**PRIVACY POLICY:** Fearless Action Laser Tag is committed to protecting your privacy. We use the information we collect to make bookings with Fearless Action Laser Tag as simple as possible and to enhance your overall experience. We do not sell, trade, or rent your personal information to others.

**TRAVEL/FUEL SURCHARGE:** Fearless Action Laser Tag primary service area is a 40 mile radius of Brunswick, Ga 31520. Anything out of the radius a travel surcharge will be applied. Unfortunately with the cost of fuel today, we have been forced to institute this Surcharge. We thank you for your understanding.

**BAD WEATHER:** Fearless Action Laser Tag was not designed for all types of weather conditions such as wet or severe weather (unless INDOOR PLAY at a large venue is planned.) There may be occasions when the weather does not want to cooperate with your scheduled party/event. In the event of severe weather (lightning, very high winds, flooding and/or extremely heavy rains, snow or ice) we may (and reserve the right to) reschedule your service to guarantee the safety of you, your guests, our staff and equipment. If the threat of these storms threatens your party/event and you are aware

in advance (pending or anticipated tropical, hurricane or snow storms) please contact us to begin the rescheduling process.

**WAIVER:** All Fearless Action Laser Tag Party/Event participants MUST have a signed "hold harmless" waiver prior to participation. Minors (under 18) must have the waiver signed by a parent or responsible guardian. Digital waiver can be signed here <u>https://waiver.smartwaiver.com/v/fearless1</u>

**SUPERVISED CHILDREN:** Fearless Action Laser Tag does require a parent or responsible adult to be present within contact reach of the Game Coach should a need to contact them arise.

ALCOHOL/DRUGS: Do to the nature of Laser Tag game play which involves running around obstacles and other players. We reserve the right to limit game play to those not under the influence of alcohol or drugs. We may and reserve the right to refuse, cancel or cut short any party/event booking when alcohol is being served. Drugs of any sort will not be tolerated during any Fearless Action Laser Tag party/event. Any observed use of illegal narcotics or legal narcotics used in an illegal manner will result in the termination of the party/event immediately. WITHOUT A REFUND

**DAMAGE/INJURY:** Fearless Action Laser Tag or any of its employees will not be responsible for any damage to property resulting from a request by the client to set up a game field in a specific location. This includes both above ground and below ground property/equipment damage. Additionally, Fearless Action Laser Tag reserves the right to charge the client's credit card for damages to the equipment resulting from the careless or willful damage of the same by clients guests. Fearless Action Laser Tag or their employees assume any responsibility for any injuries sustained on the client's property or designated location. All liability for damages or injuries are the sole responsibility of the client and/or host. There is a \$600 charge to the client's credit/debit card for damage to our equipment.

**<u>PERMITS</u>**: As the client/host you are responsible to obtain any and all required permits and permission must be received and on hand prior to arrival at the event.

**FOOD/DRINKS:** Fearless Action Laser Tag does not allow any food or drinks around the equipment, on or near the game field. Please have your guests consume them outside the area of any equipment and game field.

**<u>PICTURES</u>**: While your party is in effect the Game Coach/Master will be taking pictures of

the party/event. We also provide our photo backdrop for the booking period to give you and your guest the opportunity to take photos for your own memories.